


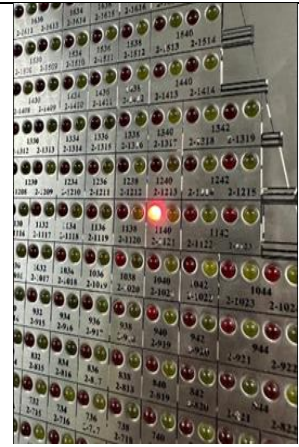
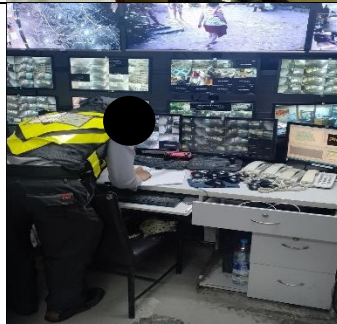
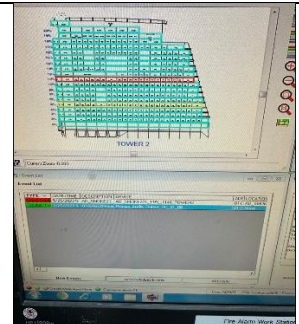









Topic: Report Annual Fire drill & Evacuation (Day time) 2023








Location: Centara Grand Mirage Beach Resort Pattaya







Date: May 25, 2023








Summary of time schedule scenario

Time	Location	Description	Observer comment	Pictures attached	Y/N
17.25hrs.	Room 1140	Start fire simulator by Security Manager			
17.25hrs.	Control room & OPR	-Securitas guard alert to inform to hotel Security officer by Walkie Talkie and called to Engineering - OPR staff automatically sent out SMS1 specific fire alarm location and inform to Duty Manager to investigate	 -Some of HODs did not get the SMS informed	 -Needed to coordinate with IT department to find solutions.	YES

17.27hrs.	Room 1140	Hotel Security officer is the first had arrived the scene follow by Engineering and duty Manager	  	NO
17.28hrs.	Room 1140	After entered the room. Team A found a fire on the bed then fighting the fire by 2 fire extinguishers (K.Pramual/Security+K.Nana/Duty Manager+K.Anan/Engineering)	 	YES
17.28hrs.	The fire scene	Found a guest (woman) was unconscious lied beside the bed therefore hurried move her out of the room to rest in the safe place and CPR to her and call to ambulance for help	 	YES

17.28hrs.	Control room	Called to OPR to request the Ambulance to support			YES
17.31hrs.	The fire scene	Team A return to fighting the fire again until 2 fire extinguishers ran out but not extinguished and become to big fire			YES
17.32hrs.	The fire scene	Duty Manager as the scene commander decided all team A retreat the scene and needed team B (Hotel firefighting team) to support			YES
17.32hrs.	The fire scene	The scene commander ordered Eng. To shut down electricity around the scene and ordered Security inform control room requested team B (Hotel Fireman team)	 -The Engineering staff have not known where the electricity cabinet?		NO
17.33hrs.	Control room	Control room inform to OPR to send out SMS2 (Fire confirmed)			YES
17.34hrs.	Control room	After received SMS2, Fireman who on duty rush to Control room to change the Fireman suit and rush to the scene within 4 minutes. (K.Pirun/Laundry, K.Pornchai/Laundry and K.Somchit/Bellman)			YES

17.35hrs.	Control room	After received SMS2, GM, DE rush to Control room for join to assessment the situation (GM is a commander) / Chief Security & ADE rush to the scene			YES
17.38hrs.	Ballroom entrance	The ambulance arrived the hotel and went up help the victim at the fire scene 			YES
17.38hrs.	The fire scene	team B arrived the scene and take over from team A / all team A move out the scene (FO back to department, Engineering & Security go to prepare the blueprint and standby for the local fire brigade)	 -Fireman elevator did not prepare made waste the time.		NO
17.41hrs.	The fire scene	-Team B could not control the fire after tried and requested the local fire brigade support - Security Manager as a Fire leader decided all team B retreat the scene and inform to control room to contact the local fire brigade			YES

17.42hrs.	The fire scene	<p>-The fire leader reports the situation to control room and needed the commander consider evacuating people in all areas.</p> <p>- The commander approved to start the evacuation process all areas by press the “Drill button” and go to assembly point.</p>			YES
17.50hrs.	Ballroom entrance	<p>The local fire brigade has arrived hotel and look the blueprint and acknowledged situation from the Engineering & Security team A.</p> 			YES
17.53hrs.	The fire scene	<p>The local fire brigade has arrived the fire scene and take over from team B. (team B still stay for back up at the scene)</p>			YES
18.00hrs.	The fire scene	<p>The fire situation under controlled (Fire has been extinguished) Chief Security at the scene inform to control room to inform to OPR send out SMS3 (All cleared) all the fireman, Chief Security move to assembly point / Control room stop the evacuate sound and reset the fire alarm system back to normal.</p>			YES

18.05hrs.	Assembly point	<p>-Chief Security summary the fire incident (the scene, initial damage, number of guests, number of employees, number of injured, number of firefighters) and report to commander</p> <p>-GM as a commander speech to all participant and all the crew supported.</p>		YES
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Other defectives

- The Fireman elevator did not prepare made we waste the time.
- Some HODs did not get the SMS alert.
- The evacuation sounding at the scene did not loud.
- FO & Engineering team A did not pay attention enough while went to investigate the fire scene at the first time. (still walk slowly)
- FO & Engineering team A needed to learn more about how to manage the fire situation.
- The fire alarm system not working 100% because still shown the trouble on the panel and the elevators did not back to normal after we reset the system.

Reported by: Sarawut Korjoonklang / Security Manager.