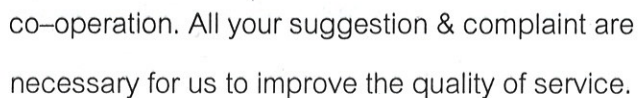


11.015

SUGGESTION & COMPLAINT



to clarify a progressivity.