

## Dow Global Road Carrier Assessment Tool

This sheet to be filled out by Dow representative conducting assessment

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Carrier Name: \_\_\_\_\_  
Carrier Registration Number(s)  
(DOT ID, etc.): \_\_\_\_\_  
Is this carrier new to Dow? \_\_\_\_\_  
Assessment Date(s): \_\_\_\_\_  
Carrier Location: \_\_\_\_\_

Carrier Operation - Description: \_\_\_\_\_

Contact Information for Dow  
Representative for this Assessment: \_\_\_\_\_

Contact Information for Carrier  
Representative for this Assessment: \_\_\_\_\_

**INTRODUCTION:** The objective of this document is to assist The Dow Chemical Company and its affiliated companies in assessing Carrier qualifications to transport chemicals and plastics in a safe and environmentally sound manner. An objective rating system is part of the assessment process. This document is not intended to be the sole criterion on which to rate safety, risk, operational practices or adequacy of the carrier.

Carriers must be in compliance with applicable jurisdictional requirements.

**SCOPE AND DEFINITION:** This tool should be applied worldwide when reviewing road carriers that Dow contracts with to transport products and/ or raw materials.

It is Dow policy to conduct formal, documented assessment of all Carriers transporting Dow products. Assessments are to be conducted at regular intervals, with the frequency determined by product classification or by the type/ condition of the facility. A 3 year interval is recommended, unless ownership or major equipment is changed. It is acceptable to conduct an assessment within a one year period of the change(s).

### Assessment Ratings

Acceptable

**Acceptable with Conditions: Carrier can be used, provided the recommendations will be implemented within an agree to period.**

**Provisionally acceptable with Recommendations: Carrier is to be used only after recommendations are satisfied and a re-assessment is completed.**

**Not Accepted**

For problems or assistance with this document please submit an email to:  
[pavlisls@dow.com](mailto:pavlisls@dow.com)

	<b>Content</b>
<b>I.</b>	<b>Assessment Information and Scope</b>
0.1	Assessment Information
0.1.1	Assessed Company
0.1.2	Assessor
0.1.3	Assessment
0.2	Assessed Company Profile
0.2.1	Key Contacts
0.2.2	Quality Management and Environmental Management System Certification
0.2.3	Type of "Transport Service" operator
0.2.4	Geographical coverage
0.2.5	Type of drivers and subcontracting
0.2.6	Type of equipment and subcontracting
0.2.7	Percentage of chemical road haulage, performed by own drivers and subcontractors
0.2.8	Percentage of chemical traffic transported by subcontractors
0.2.9	Type of product/packaging
0.2.10	Products transported
0.2.11	Infrastructure and activities at the assessed site
<b>II.</b>	<b>Questionnaire</b>
<b>C</b>	<b>Part I: CORE QUESTIONNAIRE</b>
1.	Management
1.1	Management Responsibility
1.1.1	Company Policies
1.1.2	Roles & Responsibilities
1.2	Personnel
1.2.1	Recruitment
1.2.2	Training
1.3	SHEQ&Sec Performance Analysis
1.3.1	Non-conformances Reporting, Investigation, Analysis and Corrective Action
1.3.2	SHEQ&Sec Objectives and Trend Analysis
1.4	Management Review
1.4.1	Management Meetings
1.4.2	Internal Audit
1.5	Insurance
2.	Safety, Health and Environment
2.1	Risk Assessment and Risk Management
2.1.1	Risk Management System
2.2	Safety
2.2.1	Personal Protective Equipment (PPE)
2.2.2	Emergency Preparedness and Response
2.3	Health
2.3.1	Occupational Health
2.4	Environment
2.4.1	Waste Management

3.	Security
3.1.1	Security Standards and Procedures
3.1.2	Site Security
3.1.3	Security Training
Part II	SPECIFIC QUESTIONNAIRE - Transport Service
4.	Supply Chain Management and Subcontracting
4.1	Choice of logistics solutions and Supply Chain Management
4.1.1	Choice of logistic solutions
4.1.2	Supply Chain Management
4.1.3	Supply Chain Integrity : Maintaining the service level from loading point to consignee.
4.2	Subcontracting Services
4.2.1	Subcontracting policy
4.2.2	Fully integrated subcontractors
4.2.3	Non-integrated subcontractors
4.2.4	Unplanned spot services by subcontractors
4.3	Performance monitoring of logistics partners
4.3.1	Performance criteria
4.3.2	Performance monitoring process
5.	Equipment
5.1	Equipment Specification
5.2	Equipment Inspection, Maintenance and Calibration
5.2.1	Equipment Inspection and Maintenance
5.2.2	Statutory Inspection
5.2.3	Defect Rectification
5.2.4	Identification and Calibration of Measuring Equipment
5.3	Purchase and maintenance of equipment by logistics partners
6.	Behaviour Based Safety (BBS or equivalent programme)
6.1	Awareness of all service partners
6.2	BBS for Safe Driving
6.2.1	BBS Programme for Safe Driving
6.2.2	BBS Training for Safe Driving
6.2.3	BBS Results, Analysis and Monitoring (for Safe Driving)
6.3	BBS for safe Loading/Unloading
7.	Security in Transport
7.1	Security Plan
7.2	Security during transport
8.	Site Operating Procedures and Customer Interface
8.1	Operating instructions
8.2	Customer Interface
9.	Order Process and Operations
9.1	Planning and Communication
9.1.1	Order Planning and Processing
9.1.2	Order instructions for multimodal shipments
9.1.3	Tank Cleaning
9.2	Operations
9.2.1	Driver Instructions (Driver manual)
9.2.2	Pre-start Checks
9.3	Administration
9.3.1	Controls of drivers

9.3.2	Records
9.4	Temporary storage and internal transfer of packaged goods
10.	Specific types of Transport Services and their activities
10.1	Transfer Terminal for Container/Vehicle operations
11.	Site Inspection
11.1	Building, Grounds and Fixed Equipment
11.1.1	Office, buildings and site in general
11.1.2	Depot and parking
11.1.3	Maintenance workshop
11.1.4	Bulk Storage Tanks (Fuel, Fuelling area and Waste Storage)
11.2	Vehicles and other equipment (trailers, tank containers, IBC's etc)
12.	General Comments
12.1	Comments of the Assessor
12.2	Comments of the Assessed Company
13.	Improvement Action Programme